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Reminders

2020 HIPAA & OSHA TRAINING

Get your 2020 HIPAA & mandatory OSHA training scheduled with MSD Compliance Coordinator Dwayne Downs at 302-366-1023. BLS training coming soon!

CERTIFIED MEDICAL OFFICE MANAGER (CMOM)

New Course dates to be announced.

Contact MSD

302-366-1400
MedicalSocietyofDelaware.org

To unsubscribe contact
Kristie Stewart at
302-224-5196
Kristie.Stewart@medsocdel.org

Delaware Medical Community Alert

Delaware Insurance Commissioner Trinidad Navarro notified MSD that the National Association of Insurance Commissioners Antifraud Task Force warned of other states reporting vehicle break-ins in parking lots at or near hospitals where medical staff typically park. Identification information with a home address, such as a vehicle registration card, is being stolen and the thieves are then breaking into the victim's home. While there are no reports of this happening in Delaware, please take care to secure any identifying information in your vehicle. If you have questions, please contact Frank Pyle, Department of Insurance, at Frank.Pyle@delaware.gov.

Beware of World Health Organization Scam

There are various internet scams involving emails implying to be from or associated with the World Health Organization (W.H.O.). The scam emails request money or information from non-profit organizations, businesses, and individuals with a promise of funds or other benefits sent in return. The emails appear to come from W.H.O. or a United Nations address. As a reminder, there have been numerous other scams associated with the outbreak. Please review the information from the Federal Trade Commission on how to identify a scam at <https://ftc.gov/coronavirus>. For more information on the W.H.O scam, please visit <https://www.who.int/about/scamalert/en/>.

Who Submits Corrected Claims for Audio-Only Telehealth Visits?

The announcement late last month that Medicare will pay for audio-only telehealth visits at the same rate as similar in-person visits and retroactive to March 1st, was a welcome change for physicians in light of the rapid growth of telemedicine. The American Medical Association (AMA) reported the Centers for Medicare and Medicaid Services (CMS) advised that the Medicare Administrative Contractors (MACs) will be expected to automatically adjust retroactive changes to claims payments. That being said, CMS also noted that it can take time to implement changes. CMS recommends that physicians allow time to catch up and then check with the MACs if they have questions. In addition, the AMA is encouraging CMS to accept information that physicians may gather about their patients' diagnoses through audio-only visits for use in their Medicare Advantage network's risk scores. In part as a response to AMA advocacy, CMS recently made a policy change in Medicare Advantage plan risk scores to accept data gathered through audio-video telehealth visits, so this recommendation would extend that change to audio-only visits. For more information, visit <https://tinyurl.com/NVMDCR>.

MSDIS is Here to Help

During this challenging time, medical malpractice carriers have been providing support to their clients. Carriers are offering a variety of assistance from payment deferrals, reduction in practice hours, and even considering the reduction in your revenues. Each carrier has their own specific process that needs to be followed in order to apply for this relief. The Medical Society of Delaware Insurance Services, Inc. (MSDIS) is here to help. If you have questions or need assistance in completing the process, please contact Sharon Ruth at sharon.ruth@usi.com or call 302-293-1576.

CMS COVID-19 Lessons From the Front Lines Webinar

Physicians and other clinicians are invited to share their experience, ideas, strategies, and insights with one another related to their COVID-19 response. There is an opportunity to ask questions of presenters. This week's *Lessons from the Front Lines* will highlight a discussion on COVID-19 therapeutics with FDA Commissioner Stephen Hahn, MD. This week's call is scheduled for **Friday, May 22nd at 12:30 – 2:00 PM Est.** To register please visit <https://tinyurl.com/LSFFL20>.

MSD Coronavirus Resources

Please visit our MSD Coronavirus Resource page for continued updated guidance on COVID-19 at <https://tinyurl.com/MSDCOVID19> or contact our MSD Physician Relations team at 302-224-5196.

MSD Holiday Hours

The Medical Society of Delaware will be closed on Monday, May 25 in observance of Memorial Day.